

## Consumer Confidence Report for Calendar Year **2024**

Este informe contiene información muy importante sobre el agua usted bebe.  
Tradúscalo ó hable con alguien que lo entienda bien.

<https://espanol.epa.gov/espanol/recursos-e-informacion-sobre-el-ccr-para-los-consumidores>

Public Water System ID Number		Public Water System Name	
AZ04-09021		Pinetop Water CFD	
Contact Name and Title		Phone Number	E-mail Address
Jay Cook GM		367-2022	billing@pinetopwatercfd.com
We want our valued customers to be informed about their water quality. If you would like to learn more about public participation or to attend any of our regularly scheduled meetings, please contact <u>Pinetop Water</u> at <u>367-2022</u> for additional opportunity and meeting dates and times. You may also visit our website at <u>Pinetopwatercfd.com</u> .			

This is our annual report about your drinking water quality, also called a Consumer Confidence Report or CCR. Having clean, safe water is one of the most important services we provide, and we want you to be as informed as possible about your drinking water.

This report provides you with information about where your water comes from, results of sampling that we have performed, and any issues or violations that happened over the previous year. This water quality report includes a table with the most recent water testing results within the last 5 years. The table shows if different germs and chemicals were in a safe range and met EPA's health standards. Look for the column in the table called "TT or MCL violation," to see if your utility found unsafe levels of any germs or chemicals.

You may also find real-time information about our water system at the Arizona Department of Environmental Quality (ADEQ) *Drinking Water Watch* website at [https://azsdwis.azdeq.gov/DWW\\_EXT/](https://azsdwis.azdeq.gov/DWW_EXT/)

### Drinking Water Sources

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

<b>Our water source(s):</b>	Ground water from 6 wells
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## Source Water Assessment

Making the water safe to drink starts by protecting the place it comes from. We work with state scientists at the Arizona Department of Environmental Quality (ADEQ) to examine water at its source to look for possible pollutants. This is called a Source Water Assessment (SWA).

**IF YOUR SYSTEM WAS NOT ASSESSED:** This water system did not receive a SWA because the system was either inactive at the time or the system did not exist.

**IF YOUR SYSTEM WAS ASSESSED:** Based on the information available at the time of the assessment on the hydrogeology and land uses around the drinking water source(s) of this public water system, the Arizona Department of Environmental Quality (ADEQ) has given a [high or low] vulnerability designation for the degree to which this public water system drinking water source(s) are protected.

**IF YOUR SYSTEM WAS LOW RISK:** A low vulnerability designation indicates that most source water protection measures are either already implemented, or the hydrogeology is such that the source water protection measures will have little impact on protection. Further source water assessment information can be found on ADEQ's website: <https://azdeq.gov/source-water-protection>

**IF YOUR SYSTEM WAS HIGH RISK:** A designation of high vulnerability indicates there may be additional source water protection measures which can be implemented on the local level. This does not imply that the source water is contaminated nor does it mean that contamination is imminent. Rather, it simply states that land use activities or hydrogeologic conditions exist that make the source water susceptible to possible future contamination. Further source water assessment information can be found on ADEQ's website: <https://azdeq.gov/source-water-protection> or email at [sourcewaterprotection@azdeq.gov](mailto:sourcewaterprotection@azdeq.gov)

## Drinking Water Contaminants

Contaminants are any physical, chemical, biological, or radiological substance or matter in water. Contaminants that may be present in source water include:

**Microbial Contaminants:** such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic Contaminants:** such as salts and metals, which can occur naturally in the soil or groundwater or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and herbicides:** which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

**Organic Chemical Contaminants:** including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

**Radioactive Contaminants:** including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

## Vulnerable Population

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. In order to ensure that tap water is safe to drink, the Environmental Protection Agency (EPA) prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.

More information about contaminants, their potential health effects, and the appropriate means to lessen the risk can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 800-426-4791 or visiting the website [epa.gov/safewater](http://epa.gov/safewater).



## Definitions

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Maximum residual disinfectant level goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Level 1 Assessment:** A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

## Lead Informational Statement

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

[Pinetop Water CFD](#) is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk.

Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water.

To address lead in drinking water, public water systems were required to develop and maintain an inventory of service line materials by Oct 16, 2024. Developing an inventory and identifying the location of lead service lines (LSL) is the first step for beginning LSL replacement and protecting public health. The lead service inventory may be viewed online at: [Pinetop Water](#). Please contact us if you would like more information about the inventory or any lead sampling that has been done.

## Water Quality Data – Regulated Contaminants

The following are terms related to water quality data presented in this table:

**Not Applicable (NA):** Sampling was not completed because it was not required by regulation.

**Not Detected (ND or <):** Not detectable at reporting limit.

**Minimum Reporting Limit (MRL):** The smallest concentration of a substance that can be reliably measured by a given analytical method.

**Millirems per year (MREM):** A measure of radiation absorbed by the body.

**Nephelometric Turbidity Units (NTU):** Measure of water clarity.

**Million fibers per liter (MFL):** Measure of asbestos fibers.

**Picocuries per liter (pCi/L):** Measure of the radioactivity in water.

**ppm:** Parts per million or Milligrams per liter (mg/L), equal to 1/1000 of a gram.

**ppb:** Parts per billion or Micrograms per liter (µg/L), equal to 1000 ppm.

**ppt:** Parts per trillion or Nanograms per liter (ng/L), equal to 1000 ppb.

**ppq:** Parts per quadrillion or Picograms per liter (pg/L), equal to 1000 ppt.

Microbiological (RTCR)	TT Violation Y or N	Number of Positive Samples	Positive Sample(s) Month & Year	MCL	MCLG	Likely Source of Contamination	
E. Coli	N	0	0	0	0	Human and animal fecal waste	
Disinfectants	MCL Violation Y or N	Running Annual Average (RAA)	Range of All Samples (Low-High)	MRDL	MRDLG	Sample Month & Year	Likely Source of Contamination
Chlorine/Chloramine (ppm)	N	.30	.22 - .35	4	4	2024	Water additive used to control microbes
Disinfection By-Products	MCL Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (Low-High)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Haloacetic Acids (HAA5) (ppb)	N	ND	ND	60	N/A	7/19/24	Byproduct of drinking water disinfection
Total Trihalomethanes (TTHM) (ppb)	N	5.0	1.6 – 5.0	80	N/A	7/19/24	Byproduct of drinking water disinfection
<i>(include if any TTHM samples were above 80ppb)</i>							
<sup>1</sup> Total Trihalomethanes (TTHMs) Trihalomethanes are a group of chemicals that can form when organic matter in water is treated with disinfectants such as chlorine. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.							
<i>(include relevant health effects language for each contaminant over the MCL)</i>							
Lead & Copper	MCL Violation Y or N	90 <sup>th</sup> Percentile	Number of Samples Exceeding AL	AL	ALG	Sample Month & Year	Likely Source of Contamination
Copper (ppm)	N	.27	0	1.3	1.3	8/25/22	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb)	N	6.0	0	15	0	8/25/22	Corrosion of household plumbing systems; erosion of natural deposits
Radionuclides	MCL Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (Low-High)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Alpha Emitters (pCi/L) <i>(This is Gross Alpha 4000)</i>	N	7.49	7.49 – 7.49	15	0	5/31/23	Erosion of natural deposits
Combined Radium-226 & -228 (pCi/L)	N	4.60	4.6 – 4.6	5	0	5/31/23	Erosion of natural deposits
Inorganic Chemicals (IOC)	MCL Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (Low-High)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Arsenic <sup>1</sup> (ppb)	N	4.9	ND-4.9	10	0	2/9/22	Erosion of natural deposits, runoff from orchards, runoff from glass and electronics production wastes
Barium (ppm)	N	0.14	.004 – 0.28	2	2	2/9/22	Discharge of drilling wastes; discharge from metal refineries; Erosion of natural deposits



Chromium (ppb)	N	2.8	1.1 – 8.1	100	100	2/9/22	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride (ppm)	N	0.09	0.08 – 0.17	4	4	2/9/22	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate <sup>2</sup> (ppm)	N	0.35	1.3 - .54	10	10	2/28/24	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (ppm)	N	ND	ND	1	1	2/9/22	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium (ppm)	N	9.2	8.0 - 11	N/A	N/A	2/28/24	Erosion of natural deposits

All contaminants listed below were tested for and were NOT found in our water. These contaminants are considered Non-Detect or not present:

**Synthetic Organic Compounds** 2,4-D, 2,4,5-TP (a.k.a. Silvex), Acrylamide, Alachlor, Atrazine, Benzo (a) pyrene (PAH), Carbofuran, Chlordane, Dalapon, Di (2-ethylhexyl) adipate, Di (2-ethylhexyl) phthalate, Dibromochloropropane, Dinoseb, Diquat, Dioxin [a.k.a. 2,3,7,8-TCDD], Endothall, Endrin, Epichlorohydrin, Ethylene dibromide, Glyphosate, Heptachlor, Heptachlor epoxide, Hexachlorobenzene, Hexachlorocyclopentadiene, Lindane, Methoxychlor, Oxamyl (a.k.a. Vydate), PCBs (Polychlorinated biphenyls), Pentachlorophenol, Picloram, Simazine, Toxaphene

**Volatile Organic Compounds** Benzene, Carbon tetrachloride, Chlorobenzene, o-Dichlorobenzene, p-Dichlorobenzene, 1,2-Dichloroethane, 1,1-Dichloroethylene, cis-1,2 Dichloroethylene, trans-1,2-Dichloroethylene, Dichloromethane, 1,2-Dichloropropane, Ethylbenzene, Styrene, Tetrachloroethylene, 1,2,4-Trichlorobenzene, 1,1,1-Trichloroethane, 1,1,2-Trichloroethane, Trichloroethylene, Toluene, Vinyl Chloride, Xylenes

**Inorganic Chemicals** Antimony, Arsenic, Asbestos, Barium, Beryllium, Cadmium, Chromium, Cyanide, Fluoride, Mercury, Nitrite, Selenium, Thallium

### Water Quality Table – Unregulated Contaminants

Your drinking water was sampled between **[DATES] April and October 2024** for the presence and concentration of 29 different per- and polyfluoroalkyl substances, some known by the acronyms PFAS, PFOA, PFNA, PFHxS, PFBS, and GenX, a group of contaminants in the final stages of becoming regulated by the EPA. PFAS are man-made chemicals that are resistant to heat, water, and oil. They have been used since the 1940s to manufacture various consumer products, including fire-fighting foam and stain resistant, water-resistant, and nonstick items. Many PFAS do not break down easily and can build up in people, animals, and the environment over time. Scientific studies have shown that exposure to certain PFAS can be harmful to people and animals, depending on the level and duration of exposure.

To learn more about this group of chemicals, we encourage you to visit the ADEQ website at <https://www.azdeq.gov/pfas-resources>. You may also read the ADEQ-provided "PFAS 101 Fact Sheet" or view ADEQ's Introduction to PFAS video on YouTube at <https://www.youtube.com/watch?v=t44kSh0uKXE>

Per- and Polyfluoroalkyl Substances	Highest Level Detected	Range of All Samples	Proposed MCL
PFOA (in parts per trillion)	2.8	0 – 2.8	4.0 ppt
PFOS (in parts per trillion)	2.3	0 – 2.3	4.0 ppt
PFNA (in parts per trillion)	ND	ND	10 ppt
PFHxS (in parts per trillion)	2	0 - 2	10 ppt
PFBS (in parts per trillion)	6.7	0-6.7	N/A*
GenX (in parts per trillion)	ND	ND	10 ppt
Calculated Hazard Index (HI)	0.2		1 (no units)

\* **Hazard Index or HI:** The Hazard Index is an approach that determines the health concerns associated with mixtures of certain PFAS in finished drinking water. Low levels of multiple PFAS that individually would not likely result in adverse health effects may pose health concerns when combined in a mixture. The Hazard Index MCL represents the maximum level for mixtures of PFHxS, PFNA, HFPO-DA, and/or PFBS allowed in water delivered by a public water system. A Hazard Index greater than 1 requires a system to take action.

**Violation Summary** *(If this table is being used to fulfill a public notice requirement, the health effects of the violation must be included, as well as any actions that need to be taken by customers in response to the violation. You should confirm the explanation meets the public notice requirement with your Compliance Assistance Coordinator.)*

Violation Type	Explanation, Health Effects	Time Period	Corrective Actions
N/A	No violations to report		
Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.			

For more information about these reports and what is required in them, visit EPA's website at:  
<https://www.epa.gov/ccr/ccr-information-consumers>



Pinetop Water CFD  
2256 S. Penrod Lane, Pinetop AZ 85935  
(928) 367-2022

Date: October 16, 2024

Address:  
PINETOP, AZ 85935

Subject: Notice of Unknown Service Line Material

Dear Resident,

We are writing to inform you of an important matter concerning the water service lines in your area. As part of our ongoing efforts to ensure the safety and quality of the drinking water supply, we have recently completed a survey of service lines within our community.

#### [Notice of unknown service line material](#)

**Pinetop Water CFD** is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

**Pinetop Water CFD** is working to identify service line materials throughout the water system and has determined that the water pipe (called a service line) that connects your home, building, or other structure to the water main is made from **unknown material**. Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.





### Identifying service line material

To help determine the material of your service line, EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.

### Health effects of lead

*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney or nervous system problems.*

### Steps you can take to reduce lead in drinking water.

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

**Use filters properly.** Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.

**Clean your aerator.** Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

**Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

**Run your water.** The more time water has been sitting in pipes providing water to your home, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home.

**Learn what your service line material is.** Contact us at [Billing@PinetopWaterCFD.com](mailto:Billing@PinetopWaterCFD.com) or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. [Protect Your Tap: A quick check for lead](#) is EPA's on-line step by step guide to learn how to find lead pipes in your home.

**Have your water tested.** You may contact a certified laboratory to have your water tested for lead. Note, a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>.

If you need to replace your service line, funding information can be found at <https://www.epa.gov/ground-water-and-drinking-water/identifying-funding-sources-lead-service-line-replacement>

To see the Lead and Copper Rule improvements, you can visit <https://www.cdmsmith.com/en/Client-Solutions/Insights/LCRI-Compliance>